MISO Survey Results 2018: Library and Instructional Technology

What Sets Earlham Apart?

Earlham students **USE the following services significantly more often** than students at 45 other schools* in the 2018 national cohort (5-point scale):

- Borrowing laptops +.59
- Library checkout services +.41
- Interlibrary loan +.38
- Physical library collections +.35
- Physical course reserves +.30
- Online library catalog +.27
- Library databases +.25
- Library e-books +.25

Earlham teaching faculty **USE the following services significantly more often** than faculty at 45 other schools* in the 2018 national cohort (5-point scale):

- Learning management system (Moodle) +.48
- Borrowing technology equipment +.42
- Library subject guides +.40
- Physical course reserves +.39
- Library liaison/contact +.38
- Library checkout services +.34
- Interlibrary loan +.28
- Library research instruction +.26
- Library reference services +.25

Earlham students attribute significantly more **IMPORTANCE** to the following services relative to students at 45 other schools* in the 2018 national cohort (4-point scale):

- Interlibrary loan +.47
- Borrowing laptops +.38
- Physical library collections +.31

Earlham teaching faculty attribute significantly more **IMPORTANCE** to the following services relative to faculty at 45 other schools* in the 2018 national cohort (4-point scale):

- Library research instruction +.30
- Support for audio/video creation +.27
- Library liaison/contact +.26
- Learning management system (Moodle) +.26
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Are Earlham Students and Teaching Faculty Satisfied?

Earlham students: 90%+ report being SATISFIED with everything except (4-point scale):
• Physical comfort in the library 89% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.47 vs. 3.57
• Library e-book collections 89% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.55 vs. 3.50

Earlham students are most SATISFIED overall with (top 5):
• Library databases
• Library checkout services
• Library web site
• Learning management system (Moodle)
• Library reference services

Earlham teaching faculty: 90%+ report being SATISFIED with everything except (4-point scale):
• Attractiveness of the library interior 84% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.36 vs. 3.47
• Support for digital audio/video creation 85% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.40 vs. 3.48
• Physical library collections 88% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.41 vs. 3.45
• Learning management system (Moodle) 88% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.42 vs. 3.40
• Physical comfort in the library 89% satisfaction
  o Earlham vs. national cohort satisfaction averages: 3.55 vs. 3.66

Earlham teaching faculty are most SATISFIED overall with (top 5):
• Library liaison/contact
• Archives/special collections
• Physical course reserves
• Library checkout services
• Library reference services
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*Participating schools in the 2018 national MISO Survey:

- Berry College, Bryn Mawr College, Bucknell University, California State University - Monterey Bay, Carleton College, Colorado State University, Connecticut College, Delaware Valley College, DeSales University, Dickinson College, Drew University, Earlham College, Framingham State University, Gettysburg College, Grinnell College, Guilford College, Hamilton College, Kenyon College, Linfield College, Mount Holyoke College, Oglethorpe University Pacific Lutheran University, Purdue University Northwest, Queens University of Charlotte Reed College, Sacred Heart University, Sewanee University, Southern Wesleyan University, Southwestern University, Spring Hill College, St. Norbert College, SUNY Geneseo, Taylor University, Trinity College (CT), Trinity University (TX), Union College, University of Findlay, University of Richmond, University of Scranton, Wayne State University, Wesleyan University, Whitworth University, Widener University, Wilkes University, Williams College, York College of Pennsylvania

Population Sizes and Response Rates:
- Earlham students 452 total / 51.3% response rate
- 2018 student national cohort 60,793 total / 41.2% response rate
- Earlham teaching faculty 77 total / 82.8% response rate
- 2018 faculty national cohort 7874 total / 55.8% response rate

Additional Information:
- www.misosurvey.org